



Northumberland
County Council

Communities and Place OSC

'Improving Our Roads and Highways'
Portfolio Update - Cllr John Riddle

26th July 2023

www.northumberland.gov.uk

Service Improvement Activity

The following service improvement areas are being progressed and offer an opportunity for Scrutiny to review progress & help inform decision making regarding next steps:-

- **'Fix My Streets Pro'** app to digitise service request/report handling and deliver step change in customer care
- **'Alloy'** asset and service management software for highways maintenance, tree management and Public Rights of Way Network. Used to digitise inspection, maintenance and service request processes and records and integrate with other systems
- **'Labman'** implementation of new digital laboratory management system for NCC Highways Laboratory to improve productivity, efficiency and income generation
- **Highway Maintenance – Enhanced Pothole Repair Pilot Scheme**, review of pilot scheme outcomes/performance and consideration of next steps
- **'Appyway'** Traffic regulations Orders for on-street parking restrictions migrating from the current text based system to a fully map based system to improve efficiency, user friendliness and to reduce legal challenges.

Policy and Strategy

The following strategy and policy documents are due to be reviewed/refreshed/finalised over the next 6 to 12 month period and offer the opportunity for involvement by Scrutiny to help shape policy development:-

- Local Cycling Walking Investment Plans (LCWIPs)
- Northumberland Road Safety Strategy
- Northumberland Network Management Plan
- Northumberland Rights of Way Improvement Plan
- North East Transport Plan (led by Transport North East with NCC input)

Major Capital Projects & Programmes

The following programmes and projects are being progressed:

- Union Chain Bridge: Crossing Borders, Inspiring Communities
- Todstead Landslip
- LUF Sustainable Transport to Access Jobs - Active Travel schemes connecting Hexham to Corbridge and Bedlington to Bedlington Station and East Sleekburn
- Blyth to Bebside Cycle Corridor
- Local Transport Plan
- Car Parks Improvement Programme
- Public Conveniences Improvement Programme
- Electric Vehicle Charge Point Installation Programme
- Fleet Replacement Programme

Questions?



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